

ZedTeeEI and Your Business...



Integrating Technology
Delivering Service
Securing Success

Case Study:

McMan Community Services: Connecting the Community

In 2005 McMan Community Services (Medicine Hat), a province wide provider of quality care and service for children, youth and families, approached ZedTeeEI for their technology needs and plans to link three sites in the Medicine Hat area.

As an organization with a heart for the community and serving others, they felt that having the technology resources in their various sites connected, would allow them to better serve the community and be more effective. Recognizing that security, reliability and speed were critical to the successful operation of McMan's network expansion, ZedTeeEI recommended a cost-effective, fully managed VPN solution, including a new server in the McMan Regional Office. What's more, the server upgrade brought peace of mind and added performance to their existing network infrastructure.

Based on ZedTeeEI's solution, McMan was able to improve productivity, reduce operational costs by eliminating the cycle of break / fix issues, and by enabling them to connect with their other sites more effectively.

Objectives:

- Connect sites to main office
- Authentic users at remote sites with main office
- Secure tunnels and transmission between sites
- Minimize costs and utilize existing network infrastructure as much as possible

Results:

- Established site connections to securely connect two remote sites back to head office.
- Better communication and sharing of company data with remote sites and users
- Successfully built infrastructure to support future expansion
- Successfully integrated managed services model to pro-actively monitor and manage technology within McMan.
- Successfully reduced downtime and server related issues.

Strategic Approach

- Upgrade server to Windows Server 2003 with Terminal Services to accommodate remote connections
- Design and architect secure VPN solution
- Utilize existing internet and network connections to minimize costs
- Minimize downtime to three locations.
- Implement managed services model to minimize break / fix issues and call-outs.

To find out more, please visit our web site at:

www.zedteeel.ca or call **403.580.7447**

